



## Child Development Home Complaint

Name of Provider Stephanie Wyatt	County Scott County - 82	
Care Address 2822 Forest Rd.	City Davenport	Zip Code 52807
Mailing Address 2822 Forest Rd.	City Davenport	Zip Code 52807
Phone 563-676-3350	Email wyattseven@gmail.com	

**Date of Complaint:** February 4, 2015

**Date of Visit:** February 10, 2015

- ☐ Scheduled      ☒ Unannounced      ☐ N/A  
☐ Non-Compliance with Regulations Found      ☐ Compliance with Regulations Found  
☐ N/A

### RECOMMENDATION FOR REGISTRATION:

- ☒ NO CHANGES to registration status recommended  
☐ REVOCATION of Registration

### CATEGORY OF CARE:

- ☐ Category A  
☐ Category B  
☐ Category C (with no co-provider)  
☒ Category C (with co-provider)

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### Summary of Complaint:

Complaint received regarding supervision of children in Stephanie's care and including possible excessive use of TV watching and inappropriate choices for television, concerns regarding diapering and potty training techniques, concerns regarding the cleanliness of the home as it relates to children lying on the floor during naptime, and unapproved subs and/or assistants in the home.

### Rule Basis and Findings of Complaints:

441 IAC, Chapter 110.5(1) Conditions in the home are safe, sanitary and free of hazards.

110.5(9)a: Gives careful supervision at all times.

110.5(3)Activity Program: There is an activity program and it promotes self-esteem and exploration.e: All activities are developmentally appropriate for the ages of the children present.

110.5(2) c: An individual file is maintained for each staff assistant and contains: A completed DHS Criminal History Record Check, form B, 595-1396 and a completed Request for Child Abuse Information, form 470-0643.

110.5(2)d: An individual file is maintained for each substitute and contains: A completed DHS Criminal History Record Check, form B, 595-1396 and a completed Request for Child Abuse Information, form 470-0643.

An unannounced visit was conducted on February 10, 2015. Becky Kalar of DHS/Scott County Kids accompanied me on this visit. SWII Hunker informed Stephanie of the reported concern/complaint regarding her day care home, including reported excessive use of TV watching, concerns regarding diapering and potty training techniques, concerns regarding the cleanliness of the home as it relates to children lying on the floor during naptime, and unapproved subs and/or assistants in the home.

As for the use of TV within her child care, Stephanie stated the TV is often on in the early morning when her first kids are arriving and it remains on until about 8:30 a.m. The normal shows the children watch include Chuggington, Mickey Mouse Club, Doc McStuffins, and Toddler Tunes. Stephanie stated the older children have watched movies including the Lone Ranger; however no parent has ever expressed concern with this or any other show that was watched. Stephanie stated all of the school agers who had watched the Lone Ranger had previously seen it elsewhere before viewing it in the day care setting.

The naptime routine was discussed with Stephanie, specifically where the children sleep. Stephanie reported the children typically sleep on their blankets on the floor. Stephanie stated she has 8 cots; however the children prefer not to sleep on cots. Stephanie reported each child has their own blankets and pillows and they are all washed daily. Stephanie reported she vacuums the house usually two times per day. Stephanie stated the children are never resting in 'unsafe' areas. This worker and Becky Kalar viewed the area the children typically nap in and there was nothing concerning noted. There were a few crumbs on the carpet and a few stains here and there, but nothing that placed the children in danger or at risk of danger.

The diapering routine was discussed with Stephanie. Stephanie stated one of her approved assistants (now her approved co-provider), Shannon Moore, does the majority of the diapering and she and Ryan do about 20% of diapering. Stephanie identified an appropriate schedule of diapering and sanitizing. Stephanie admitted there was only one child who was using a 'potty chair' and there was an incident where urine was left in the potty with some toilet paper. It is noted on the day of our visit, the changing table was full of paperwork and various other items and it was apparent the changing table was not being used to change diapers currently. Stephanie stated she changes diapers on the floor as she uses each child's blanket and lays them on that to change diapers. SWII discussed with Stephanie this diapering practice was not a very hygienic practice, even if it is the child's blanket. SWII recommended Stephanie discontinue this diapering practice and begin using a changing pad that can be cleaned and/or sanitized between uses. Stephanie also stated she would be getting rid of the potty chair as well.

Finally, Stephanie's assistants and substitutes were discussed. Stephanie stated all parents are introduced to anyone who works in her child care setting. Stephanie will discuss sleeping and diapering concerns with all workers to ensure everyone remains on the same page.

There is not a preponderance of evidence to support the concern regarding the use of television within the day care setting.

There is not a preponderance of evidence to support the concern regarding the children's napping environment.

There IS a preponderance of evidence to support the concerns regarding the diapering of children in care. The changing table was not usable at the time of this workers visit and children were being changed on the floor on blankets, which is not hygienic as it is not easily sanitized.

There is not a preponderance of evidence to support the concern regarding Stephanie's use of assistants and substitutes within the child care setting. The parents contacted all stated they were aware of all workers in the home.

**Resolution and Action Required:**

Following this visit, this worker spoke with numerous parents to discuss the child care Stephanie provides in her child development home. The parents contacted all spoke very positively about Stephanie and did not have any concerns. They all trust Stephanie with their children and believe she provides a good learning environment for them.

Stephanie will remove the items on her changing table so it can be used for children. Stephanie will use changing pads that can be sanitized if she changes children on the floor. Stephanie will continue to ensure the children's napping area remains safe and free of hazards at all times.

Consultant's Signature Kathy Huinker, SWII	Date April 2, 2015
Supervisor's Signature MACHELLE PEZLEY	Date 04/03/15